

March 10, 2025

Ms. Diana Banales
DUI Program Coordinator

Zona Seca, Inc.
26 West Figueroa Street
Santa Barbara, CA 93101

ACCEPTANCE OF DRIVING-UNDER-THE-INFLUENCE (DUI) PROGRAM VIRTUAL
SERVICES DOCUMENTATION – LICENSE NUMBER: 42-003-01-100

Dear Ms. Banales:

This letter is in response to the documentation provided to the Department of Health Care Services (DHCS) on January 16, 2025, regarding the provision of DUI services in a virtual setting. The documents have been reviewed and approved as submitted.

As a reminder, all licensed DUI programs providing services in a virtual setting must comply with the information and protocol approved by DHCS. In addition, all provisions outlined in BHIN 24-012 are mandated until DHCS adopts formal regulations. DHCS shall ensure compliance with the DUI program's approved policies and procedures and BHIN as part of its licensing compliance reviews required by subdivision (c) of Section 11836.12 of the HSC. Pursuant to Section 11838.4 of the HSC, any licensed DUI program that fails to adhere with the requirements set forth in the BHIN may be subject to disciplinary action, including but not limited to, being issued a Notice of Deficiency for non-compliance, assessment of civil penalties, and license suspension or revocation.

Thank you for your assistance and cooperation. If you have any questions or concerns, please contact me at (916) 313-7011, or email Tatyana.Buzyan@dhcs.ca.gov.

Sincerely,



Alex Buzyan
Licensing Analyst

cc: Leslie Smith, LMFT, Quality Care Management Coordinator - Santa Barbara County